



Client Profile

Leading manufacturer of aircraft equipment and interior fixtures headquartered in Japan

Challenge

The manufacturer wanted to introduce best practices to meet the compliance requirements to their existing paper centric Corrective and Preventive Action Report (CPAR). The existing CPAR was exhaustive and manual in nature causing unnecessary delays and inefficiency while resolving actions related to compliance reporting.

Solution

The CPAR Application was built using the iLeap Platform. Complete process automation at multiple levels of workflow to enable accurate reporting was implemented. The process involved digitization of the corrective and preventive actions based on the hierarchy of the Initiator and multiple approval paths depending on the non-conformance reported. Over 10 key CPAR related process forms were designed and associated to the CPAR process in order to perform end-to-end automation in a seamless manner.

The solution was replete with timely configured alerts, escalations and reminder notifications to all the stakeholders involved in the process (right from Initiator to the approving personnel) to act judiciously at various stages/levels.





Benefits

The manufacturer gained better compliance of their CPAR reporting process with a custom built application that helped deliver multiple benefits



IMPROVED PROCESS TRANSPARENCY

The complete automation of the entire CPAR process made the system both transparent and efficient



INCREASED SPEED

Digitization of the CPAR process helped achieve better operational speed as compared to the earlier manual driven process.



BETTER ISSUE RESOLUTION

With reduced times in reporting non-conformance and timely preventive action counter measures, the manufacturer obtained quick resolution to address regulatory compliance obligations.

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