



Order Fulfilment Automation App

Client Profile

Preferred Automobile spare parts manufacturer for leading automobile companies like Hyundai, Ford and GM

Challenge

The said automotive spare parts manufacturer wanted to introduce best practices into their order fulfillment process to meet customer demands by eliminating paper based processes. They were exploring a technology partner who would help analyze and automate end-to-end processes from sales order to production to goods dispatch.

Solution

The manufacturer partnered with iLeap to build a custom app that catered to the required automation needs of their internal processes. The App was built keeping in mind KPIs and industry standards maintained by the end-customers of the manufacturer.



The developed app automated the following workflow of the manufacturer:

1. Receiving the customer order
2. Component Production
3. Product Delivery to the Customer
4. Raising Invoices
5. Send the invoice to the customer
7. Delivery Report Automation

Benefits

Automating the entire order fulfillment process enabled the following benefits for the manufacturer:

INCREASED PRODUCTIVITY

77% improvement
in productivity

IMPROVED QUALITY

95% improvement
in output quality

BETTER INSIGHTS

The customized reporting module allowed management to view batch and model wise delivery reports, reject and rework report

OPTIMIZED OPERATIONS

Based on the insights, inventory and operations planning were optimized



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